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Filed 09/04/2008

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Plaintiff Angela Pittard alleges on information and belief, except for her own acts and

## THE PARTIES

- 1. Defendant ORANGE COUNTY HOMECARE, also doing business as SALUS HOMECARE and SALUS HEALTHCARE (hereinafter referred to as "SALUS" or "DEFENDANTS"), is a California limited liability corporation with offices in Los Angeles, Orange County, and San Diego.
- 2. SALUS conducted and continues to conduct substantial and regular business throughout California. DEFENDANT is an enterprise that affects commerce by engaging in the enterprise of employment of persons in domestic service in households and by regularly and recurrently receiving or transmitting interstate communications.
- 3. SALUS is a non-medical service company that provides general housekeeping assistance to senior citizens to facilitate the activities of daily living. The services provided by SALUS encompass the comprehensive assistance to the client, effectually managing all aspects of the client's daily living needs. These services are provided by the "Caregivers" who are employed by SALUS. SALUS is able to deliver a Caregiver to the home of a client and have a case manager assigned to the client within 24 hours.
- 4. The typical services that are provided by the Caregivers to the clients are cooking and serving meals, performance of errands, home maintenance, housekeeping, mail organization, transportation, making appointments for the client, pet care, home deliveries, laundry, bathing, showering, grooming, dressing, toileting, exercising, physical therapy, ambulation, and medication reminders. As a result, the Caregivers essentially take care of every domestic need of the client.
- 5. Plaintiff Angela Pittard ("PLAINTIFF") was employed by SALUS between July of 2006 and March of 2008 in the state of California in the position of "Caregiver."
- 6. On a weekly basis, substantially more than twenty percent (20%) of the time of PLAINTIFF was spent performing general housekeeping duties as a domestic servant, separate from assisting the client as a personal attendant and without the assistance of the client. As shown by Exhibit 1, attached hereto and incorporated by this reference herein, the PLAINTIFF was required

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to, without the participation of the client: (a) cook breakfast, lunch and dinner; (b) run errands, which includes grocery shopping and picking up prescriptions; (c) perform homemaking, which includes laundry/washing/drying/folding; (d) clean the restroom, which includes the toilet, sink, bathtub/shower, emptying of the trash, and sweeping/mopping the floor; (e) clean the kitchen, which includes cleaning the sink, washing the dishes, wiping the counter, wiping the stove top, wiping the refrigerator, cleaning the inside of the microwave, loading the dishwasher, emptying the dishwasher, sweep/mopping the floor, and emptying the trash; (f) clean the living area, which includes vacuuming, dusting, changing bed linens, and wiping mirrors; and (g) pet care.

- 7. PLAINTIFF performed this grueling manual labor without the assistance of the client, without taking meal or rest breaks, and pursuant to a schedule that mandated this manual labor to be performed twelve (12) hours per day, six (6) days per week, at the rate of \$10-\$12 per hour. Although PLAINTIFF does not know exactly why her rate of pay varies between \$10-\$12 per hour, this rate does not fluctuate based on the overtime work she performed. Although she worked more than eight (8) in one day, and more than forty (40) in one week, SALUS did not pay PLAINTIFF premium pay for these overtime hours worked because SALUS had initially classified her as exempt based on job title alone. PLAINTIFF'S performance of general housekeeping services was on a weekly basis comprised of more than twenty percent (20%) of her time worked, thus rendering her ineligible for exemption from overtime under the California Wage Order or the Fair Labor Standards Act. In order to avoid determining the actual amount of time PLAINTIFF performed general housekeeping services, SALUS did not allow PLAINTIFF to indicate the actual amount of time she spent performing each task listed on Exhibit #1. Instead, SALUS ordered that only a mark be placed in the box for each service performed. As a result, SALUS did not actually analyze the services performed by PLAINTIFF to ensure that the classification of PLAINTIFF as exempt was, in fact, properly based on the amount of general housekeeping services that she actually performed.
- 8. The Defendants named in this Complaint, and as Does 1 through 10, inclusive, are, and at all times mentioned herein were, the agents, servants, and/or employees of each of the other Defendant and each Defendant was acting within the course of scope of his, her or its authority

as the agent, servant and/or employee of each of the other Defendant. Consequently, all the Defendants named herein (the "DEFENDANTS") are jointly and severally liable to the PLAINTIFF and the other members of the CALIFORNIA CLASS, for the losses sustained as a proximate result of DEFENDANTS' conduct as herein alleged.

#### THE CONDUCT

- 9. PLAINTIFF and the other Caregivers were and are employed as working members on the production side of DEFENDANTS' business. The primary job duties of PLAINTIFF and other Caregivers were and are to perform, by manual labor, general housekeeping duties without the assistance of the client. As a result, PLAINTIFF and the other Caregivers were not and currently are not primarily involved in providing companionship services. Instead, PLAINTIFF and the other Caregivers were and currently are primarily involved in providing day to day, routine, and general, domestic household work. This work was and still is executed primarily by the performance of manual labor within a defined skill set, involving meal preparation, bed making, washing of clothes, and other general housekeeping services as outlined in <a href="Exhibit #1">Exhibit #1</a>. Physical demands of the position include standing, sitting, walking, bending, lifting, scrubbing, gardening, moving furniture, and intensive cleaning.
- 10. As a Caregiver on the production side of the DEFENDANTS' business, PLAINTIFF and the other members of the CALIFORNIA CLASS worked a substantial amount of overtime hours working twelve (12) hour shifts, six (6) days per week. Nevertheless, PLAINTIFF and the other members of the CALIFORNIA CLASS were never fully paid the overtime compensation to which they were entitled because DEFENDANTS denied PLAINTIFF and the other members of the CALIFORNIA CLASS overtime wages by uniformly classifying all of them as exempt based solely on job title alone. This classification was made based on job title alone, rather than on the services performed by PLAINTIFF and the other members of the CALIFORNIA CLASS, because SALUS had in place and still has in place a policy and procedure that fails to determine whether the general housekeeping services that are performed by the Caregivers exceed 20% of the overall work performed. As shown by Exhibit #1, attached hereto, DEFENDANTS instructed PLAINTIFF and

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all services during the day and only to designate the work performed with a mark. SALUS, therefore, through a systematic procedure of willful blindness, failed and still fails to properly determine the actual ratio of time spent performing companionship services, as compared to general housekeeping services. As a result, the classification of PLAINTIFF and each and every member of the CALIFORNIA CLASS as exempt is based on job title alone and not on the actual services that were provided by the PLAINTIFF and the members of the CALIFORNIA CLASS after being hired and placed into a particular household. Thereafter, no reevaluation or reclassification analysis regarding the propriety of the exempt status was performed by SALUS for PLAINTIFF or for any other member of the CALIFORNIA CLASS because the company's business model was and still is to classify all Caregivers as exempt based on job title alone and not on actual work performed. As a result, PLAINTIFF and the members of the CALIFORNIA CLASS were not fully compensated for hours of overtime work as required by law in excess of eight (8) hours a day, forty (40) hours a

11. Plaintiff Angela Pittard ("PLAINTIFF") brings this class action on behalf of herself and a California class consisting of all individuals who are or previously were employed by Defendant SALUS (hereinafter referred to as "DEFENDANTS") in a staff position as a Caregiver, or in any other similarly situated position (the "Caregivers") (the "CALIFORNIA CLASS" or "CLASS") during the Class Period. The class period applicable to this CALIFORNIA CLASS is defined as the period beginning four years prior to the filing of this Complaint and ending on the date of as determined by the Court (the "CLASS PERIOD"). As a matter of company policy and practice, DEFENDANTS have unlawfully, unfairly and deceptively classified every Caregiver as exempt based on job title alone, failed to pay the required overtime compensation and otherwise failed to comply with all labor laws with respect to these Caregivers.

week, or for hours worked on the seventh (7<sup>th</sup>) consecutive day of a workweek.

12. Individuals in these Caregiver positions are and were employees who are entitled to regular, and overtime compensation and prompt payment of amounts that the employer owes an employee when the employee quits or is terminated, and other compensation and working conditions that are prescribed by law. Although DEFENDANTS require their employees employed

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- as Caregivers, and other similarly situated positions, to work more than forty (40) hours a week, eight (8) hours in a workday, and /or on the seventh (7<sup>th</sup>) day of a workweek, as a matter of company policy and practice, DEFENDANTS consistently and uniformly failed and still fail to implement a practice and procedure that accurately determines whether the correct overtime compensation is paid to these Caregivers as the law requires. The PLAINTIFF and known members of the CALIFORNIA CLASS currently work or previously worked in California at times during the CLASS PERIOD for DEFENDANTS and DEFENDANTS' practices and procedures are and were common throughout California at all times during the CLASS PERIOD.
- 13. In this action, PLAINTIFF, on behalf of herself and the CALIFORNIA CLASS, seeks to recover all the compensation that DEFENDANTS were required by law to provide, but failed to provide, to PLAINTIFF and all other CALIFORNIA CLASS members. PLAINTIFF also seeks penalties and all other relief available to her and other similarly situated employees under California law. PLAINTIFF also seeks declaratory relief finding that the employment practices and policies of the DEFENDANTS violate California law and injunctive relief to enjoin the DEFENDANT from continuing to engage in such employment practices.
- 14. PLAINTIFF and all members of the CALIFORNIA CLASS are and were uniformly classified and treated by DEFENDANT as exempt at the time of hire and thereafter, DEFENDANTS failed to take the proper steps to determine whether PLAINTIFF, and the other members of the similarly-situated CALIFORNIA CLASS, were properly classified under Industrial Welfare Commission Wage Order 15-2001 and Cal. Lab. Code §§ 510 et seq. and Section 13(a)(5) of the Fair Labor Standards Act (the "FLSA") as exempt from applicable federal and state labor laws. Under both the FLSA and California Labor Law, these employees may only be classified as exempt if the combined general housekeeping duties performed by the Caregiver do not exceed 20% of the weekly working time spent by the Caregiver. Since DEFENDANTS affirmatively and wilfully failed to determine whether exempting PLAINTIFF and the members of the CALIFORNIA CLASS complied with either the FLSA or the California Labor Laws, DEFENDANTS' practices violated and continue to violate the law. As a result of this policy and practice, DEFENDANTS failed and still fail to pay overtime in accordance with applicable law.

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15. By reason of this uniform conduct applicable to PLAINTIFF and all CALIFORNIA CLASS members, DEFENDANTS committed acts of unfair competition in violation of the California Unfair Competition Law, Cal. Bus. & Prof. Code § 17200 (the "UCL"), by engaging in a company-wide policy and procedure which failed to correctly determine whether the PLAINTIFF and the CALIFORNIA CLASS of similarly situated Caregivers were properly classified as exempt. The proper classification of these employees is the DEFENDANTS' burden under both the FLSA and the California Labor Code. As a result of DEFENDANTS' willful disregard of the obligation to meet this burden, DEFENDANTS failed to properly calculate and/or pay all required overtime compensation for work performed by the members of the CALIFORNIA CLASS and violated the FLSA and the California Labor Code and regulations promulgated thereunder as herein alleged.

16. PLAINTIFF and the members of the CALIFORNIA CLASS have no plain, speedy or adequate remedy at law and will suffer irreparable injury if DEFENDANTS are permitted to continue to engage in the unlawful acts and practices herein alleged. The illegal conduct alleged herein is continuing and to prevent future injury and losses, and to avoid a multiplicity of lawsuits, PLAINTIFF is entitled to an injunction and other equitable relief, on behalf of herself and the CLASS, to prevent and enjoin such practices. PLAINTIFF therefore requests a preliminary and/or permanent injunction as the DEFENDANTS provides no indication that DEFENDANTS will not continue such wrongful activity in the future, along with restitution, penalties, interest, compensation and other equitable relief as provided by law.

#### THE CALIFORNIA CLASS

17. Plaintiff Angela Pittard ("PLAINTIFF") brings this class action on behalf of herself and all individuals who are or previously were employed by DEFENDANT as Caregivers and other similarly situated positions in California during the period four years prior to the filing of this Complaint and ending on the date as determined by the Court ("CALIFORNIA CLASS PERIOD" or "CLASS PERIOD"), who were classified by Defendant as exempt, and who have been or may be subject to the challenged exemption classification policies and practices used by

accordingly.

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18. DEFENDANTS, as a matter of corporate policy, practice and procedure, and in violation of the applicable Labor Code, Industrial Welfare Commission ("IWC") Wage Order Requirements, and the applicable provisions of California law, intentionally, knowingly, and

Defendant (the "CALIFORNIA CLASS"). To the extent equitable tolling operates to toll claims by

the CALIFORNIA CLASS against DEFENDANTS, the CLASS PERIOD should be adjusted

- wilfully, engaged in a practice whereby DEFENDANT unfairly, unlawfully, and deceptively failed to institute a practice to ensure that the employees employed in a position as a Caregiver properly
- were classified as exempt from the requirements of California Labor Code §§ 510, et seq.
- 19. DEFENDANTS have the burden of proof that each and every employee is properly classified as exempt from the requirements of the Cal. Lab. Code §§ 510, et seq. The DEFENDANTS, however, as a matter of uniform and systematic policy and procedure failed to have in place during the CALIFORNIA CLASS PERIOD and still fail to have in place a policy or practice to make any individual determination of exemption for any California Class Members so as to satisfy their burden. Rather, the DEFENDANTS' uniform policy and practice in place at all times during the CALIFORNIA CLASS PERIOD and currently in place is to systematically classify each and every California Class Member as exempt from the requirements of the California Labor Code §§ 510, et seq., based on job title alone. This common business practice applicable to each and every California Class Member can be adjudicated on a classwide basis as unlawful, unfair, and/or deceptive under the UCL as causation, damages, and reliance are not elements of this claim.
- 20. At no time before, during or after the PLAINTIFF'S employment with SALUS was any Caregiver reclassified as non-exempt from the applicable requirements of California Labor Code §§ 510, et seq. after each California Class Member was initially, uniformly, and systematically classified as exempt upon being hired.
- 21. Any individual declarations of any California Class Members offered at this time purporting to indicate that one or more Caregivers may have been properly classified is of no force or affect absent evidence that DEFENDANTS had a uniform system in place to satisfy DEFENDANTS' burden that DEFENDANTS, at all times had in effect a policy and practice to

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determine whether the California Class Members were being properly classified as exempt pursuant
to Cal. Lab. Code §§ 510, et seq. Absent proof of such a system, DEFENDANTS' business practice
is uniformly unlawful, unfair and/or deceptive under the UCL and may be so adjudicated on a
classwide basis. As a result of the UCL violations, the PLAINTIFF and the California Class
Members are entitled to have this unfair business practice enjoined and to cause DEFENDANTS to
disgorge their ill-gotten gains into a fluid fund and to restitute these funds to the PLAINTIFF and
the California Class Members according to proof.

- 22. The CALIFORNIA CLASS, numbering more than 100 members, is so numerous that joinder of all Caregivers is impracticable.
- 23. DEFENDANTS uniformly violated the rights of the CALIFORNIA CLASS under California law by:
  - Violating the California Unfair Competition Laws, Cal. Bus. & Prof. Code § (a) 17200, et seq., by unlawfully, unfairly and/or deceptively having in place company policies, practices and procedures that uniformly classified PLAINTIFF and the members of the CALIFORNIA CLASS as exempt based on job title alone;
  - (b) Committing an act of unfair competition in violation of the California Unfair Competition Laws, Cal. Bus. & Prof. Code § 17200 et seq., by unlawfully, unfairly, and/or deceptively having in place a company policy, practice and procedure that failed to accurately catalogue, inventory, list or otherwise determine whether the general housekeeping services performed by PLAINTIFF and the members of the CALIFORNIA CLASS exceeded 20% of the overall weekly work performed;
  - (c) Committing an act of unfair competition in violation of the California Unfair Competition Laws, Cal. Bus. & Prof. Code §§ 17200 et seq., by having in place a company policy, practice and procedure that failed to reclassify as non-exempt members of the CALIFORNIA CLASS whose general housekeeping services exceeded 20% of the overall weekly work performed;

1	(d)	Violating Cal. Lab. Code §§510, et seq. by failing to pay the correct overtime
2		pay to PLAINTIFF and the members of the CALIFORNIA CLASS who were
3		improperly classified as exempt;
4	(e)	Violating Cal. Lab. Code §§ 226.7 and 512, by failing to provide PLAINTIFE
5		and the members of the CALIFORNIA CLASS who were improperly
6		classified as exempt with meal and rest periods;
7	(f)	Violating Cal. Lab. Code § 226 by failing to provide PLAINTIFF and the
8		members of the CALIFORNIA CLASS who were improperly classified as
9		exempt with an accurate itemized statement in writing showing the gross
10		wages earned, the net wages earned, all applicable hourly rates in effect
11		during the pay period and the corresponding number of hours worked at each
12		hourly rate by the employee; and,
13	(f)	Violating Cal. Lab. Code § 203 by failing to provide restitution of wages
14		owed to PLAINTIFF and the members of the CALIFORNIA CLASS who
15		were improperly classified as exempt and who have terminated their
16		employment.
17	24. This (	Class Action meets the statutory prerequisites for the maintenance of a
18	Class Action as set t	forth in Fed. R. Civ. Proc. 23(b)(2) and/or (3) in that:
19	(a)	The persons who comprise the CALIFORNIA CLASS exceed 100 persons
20		and are therefore so numerous that the joinder of all such persons is
21		impracticable and the disposition of their claims as a class will benefit the
22		parties and the Court;
23	(b)	Nearly all factual, legal, statutory, declaratory and injunctive relief issues that
24		are raised in this Complaint are common to the CALIFORNIA CLASS will
25		apply uniformly to every member of the CALIFORNIA CLASS;
26	(c)	The claims of the representative PLAINTIFF are typical of the claims of each
27		member of the CALIFORNIA CLASS. PLAINTIFF, like all other members
28		of the CALIFORNIA CLASS, was initially classified as exempt upon hiring
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based on job title alone and labored under DEFENDANTS' systematic procedure that failed to analyze the job functions actually performed in order to determine whether the classification was properly made. PLAINTIFF sustained economic injury as a result of DEFENDANTS' employment practices. PLAINTIFF and the members of the CALIFORNIA CLASS were and are similarly or identically harmed by the same unlawful, deceptive, unfair and pervasive pattern of misconduct engaged in by the DEFENDANT by (1) compelling all Caregivers to fill out a timesheet that is not designed to record the percentages of time spent performing general housekeeping work, (2) deceptively advising all Caregivers that they were exempt from overtime wages, and, (3) unfairly failing to pay overtime to employees who were improperly classified as exempt.

- (d) The representative PLAINTIFF will fairly and adequately represent and protect the interest of the CALIFORNIA CLASS, and has retained counsel who are competent and experienced in Class Action litigation. There are no material conflicts between the claims of the representative PLAINTIFF and the members of the CALIFORNIA CLASS that would make class certification inappropriate. Counsel for the CALIFORNIA CLASS will vigorously assert the claims of all Class Members.
- 25. In addition to meeting the statutory prerequisites to a Class Action, this action is properly maintained as a Class Action pursuant to Fed. R. Civ. Proc. 23(b)(2) and/or (3), in that:
  - Without class certification and determination of declaratory, injunctive, (a) statutory and other legal questions within the class format, prosecution of separate actions by individual members of the CALIFORNIA CLASS will create the risk of:
    - Inconsistent or varying adjudications with respect to individual 1) members of the CALIFORNIA CLASS which would establish incompatible standards of conduct for the parties opposing the

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CALIFORNIA CLASS; and/or,

- 2) Adjudication with respect to individual members of the CALIFORNIA CLASS which would as a practical matter be dispositive of interests of the other members not party to the adjudication or substantially impair or impede their ability to protect their interests.
- (b) The parties opposing the CALIFORNIA CLASS have acted or refused to act on grounds generally applicable to the CALIFORNIA CLASS, making appropriate class-wide relief with respect to the CALIFORNIA CLASS as a whole in that the DEFENDANT uniformly classified and treated the Caregivers as exempt and, thereafter, uniformly failed to take proper steps to determine whether the Caregivers were properly classified as exempt, and thereby denied these employees overtime wages as required by law;
  - 1) With respect to the First Cause of Action, the final relief on behalf of the CALIFORNIA CLASS sought does not relate exclusively to restitution because through this claim Plaintiff seeks declaratory relief holding that the DEFENDANTS' policy and practices constitute unfair competition, along with declaratory relief, injunctive relief, and incidental equitable relief as may be necessary to prevent and remedy the conduct declared to constitute unfair competition;
- (c) Common questions of law and fact exist as to the members of the CALIFORNIA CLASS, with respect to the practices and violations of California Law as listed above, and predominate over any question affecting only individual members, and a Class Action is superior to other available methods for the fair and efficient adjudication of the controversy, including consideration of:
  - 1) The interests of the members of the CALIFORNIA CLASS in individually controlling the prosecution or defense of separate actions

- in that the substantial expense of individual actions will be avoided to recover the relatively small amount of economic losses sustained by the individual CALIFORNIA CLASS members when compared to the substantial expense and burden of individual prosecution of this litigation;
- 2) Class certification will obviate the need for unduly duplicative litigation that would create the risk of:
  - A. Inconsistent or varying adjudications with respect to individual members of the CALIFORNIA CLASS, which would establish incompatible standards of conduct for the DEFENDANTS; and/or,
  - B. Adjudications with respect to individual members of the CALIFORNIA CLASS would as a practical matter be dispositive of the interests of the other members not parties to the adjudication or substantially impair or impede their ability to protect their interests;
- In the context of wage litigation because a substantial number of individual class members will avoid asserting their legal rights out of fear of retaliation by DEFENDANTS, which may adversely affect an individual's job with DEFENDANTS or with a subsequent employer, the Class Action is the only means to assert their claims through a representative; and,
- 4) A class action is superior to other available methods for the fair and efficient adjudication of this litigation because class treatment will obviate the need for unduly and unnecessary duplicative litigation that is likely to result in the absence of certification of this action pursuant to Fed. R. Civ. Proc. 23(b)(3).
- 26. This Court should permit this action to be maintained as a Class Action

1	pursuant to Fed. R. C	Civ. Proc. 23(b)(2) and/or (3) because:
2	(a)	The questions of law and fact common to the CALIFORNIA CLASS
3		predominate over any question affecting only individual members because
4		the DEFENDANTS' employment practices were uniform and systematically
5		applied with respect to the CALIFORNIA CLASS;
6	(b)	A Class Action is superior to any other available method for the fair and
7		efficient adjudication of the claims of the members of the CALIFORNIA
8		CLASS because in the context of employment litigation a substantial number
9		of individual Class members will avoid asserting their rights individually out
10		of fear of retaliation or adverse impact on their employment;
11	(c)	The members of the CALIFORNIA CLASS exceed 100 people and are
12		therefore so numerous that it is impractical to bring all members of the
13		CALIFORNIA CLASS before the Court;
14	(d)	PLAINTIFF, and the other CALIFORNIA CLASS members, will not be able
15		to obtain effective and economic legal redress unless the action is maintained
16		as a Class Action;
17	(e)	There is a community of interest in obtaining appropriate legal and equitable
18		relief for the acts of unfair competition, statutory violations and other
19		improprieties, and in obtaining adequate compensation for the damages and
20		injuries which DEFENDANT's actions have inflicted upon the
21		CALIFORNIA CLASS;
22	(f)	There is a community of interest in ensuring that the combined assets of
23		DEFENDANT are sufficient to adequately compensate the members of the
24		CALIFORNIA CLASS for the injuries sustained;
25	(g)	DEFENDANT has acted or refused to act on grounds generally applicable to
26		the CALIFORNIA CLASS, thereby making final class-wide relief
27		appropriate with respect to the CALIFORNIA CLASS as a whole;
28	(h)	The members of the CALIFORNIA CLASS are readily ascertainable from 14

- the business records of DEFENDANT. The CALIFORNIA CLASS consists of all DEFENDANTS' Caregivers employed in California during the CLASS PERIOD; and,
- (i) Class treatment provides manageable judicial treatment calculated to bring a efficient and rapid conclusion to all litigation of all wage and hour related claims arising out of the conduct of DEFENDANTS as to the members of the CALIFORNIA CLASS.
- 27. DEFENDANTS maintain records from which the Court can ascertain and identify by job title each of DEFENDANTS' employees who as have been systematically, intentionally and uniformly subjected to DEFENDANTS' corporate policy, practices and procedures as herein alleged. PLAINTIFF will seek leave to amend the complaint to include any additional job titles of similarly situated employees when they have been identified.

THE CALIFORNIA LABOR SUB-CLASS

- 28. PLAINTIFF further brings the Second, Third, Fourth, and Fifth causes of action on behalf of a subclass which consists of all members of the CALIFORNIA CLASS who were employed by Defendant SALUS during the period three (3) years prior to the filing of the complaint and ending on the date as determined by the Court (CALIFORNIA LABOR SUB-CLASS PERIOD), with overtime hours who were classified by Defendant as exempt, and who performed work in excess of eight (8) hours in one day and/or forty (40) hours in one week and/or hours on the seventh (7<sup>th</sup>) consecutive day of a workweek and did not receive overtime compensation as required by Labor Code Section 510 and Wage Order 4-2001 (the "CALIFORNIA LABOR SUBCLASS") pursuant to Fed. R. Civ. Proc. 23(b)(3).
- 29. SALUS, as a matter of corporate policy, practice and procedure, and in violation of the applicable California Labor Code ("Labor Code"), and Industrial Welfare Commission ("IWC") Wage Order Requirements intentionally, knowingly, and wilfully, on the basis of job title alone and without regard to the actual overall requirements of the job, systematically classified PLAINTIFF and other members of the CALIFORNIA CLASS and CALIFORNIA LABOR SUBCLASS as

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exempt from overtime wages and other labor laws in order to avoid the payment of overtime wages
by misclassifying their positions as exempt from overtime wages and other labor laws. To the
extent equitable tolling operates to toll claims by the CALIFORNIA LABOR SUBCLASS against
SALUS, the CALIFORNIA LABOR SUB-CLASS should be adjusted accordingly.

- 30. To the extent that SALUS has created a number of job levels and/or job titles for Caregivers to create the superficial appearance of a number of unique jobs, when in fact, these jobs are substantially similar, these job titles can be easily grouped together for the purpose of determining whether they are exempt from overtime wages. SALUS has uniformly misclassified these CALIFORNIA CLASS and CALIFORNIA LABOR SUBCLASS members as exempt and denied them overtime wages and other benefits to which non-exempt employees are entitled in order to unfairly cheat the competition and unlawfully profit.
- 31. SALUS maintains records from which the Court can ascertain and identify by job title each of SALUS' employees who as CALIFORNIA CLASS and CALIFORNIA LABOR SUBCLASS members have been systematically, intentionally and uniformly misclassified as exempt as a matter of DEFENDANTS' corporate policy, practices and procedures. PLAINTIFF will seek leave to amend the complaint to include these additional job titles when they have been identified.
- 32. The CALIFORNIA LABOR SUB-CLASS is so numerous that joinder of all members, which number over 100 Caregivers, is impracticable.
- 33. Common questions of law and fact exist as to members of the CALIFORNIA LABOR SUB-CLASS, including, but not limited, to the following:
  - Whether DEFENDANTS unlawfully failed to pay overtime compensation to (a) members of the CALIFORNIA LABOR SUB-CLASS in violation of the California Labor Code and applicable regulations, Cal. Lab. Code §§ 201, 202, 203, 226, 510 and California Wage Order 15-2001;
  - Whether the members of the CALIFORNIA LABOR SUB-CLASS are non-(b) exempt employees entitled to overtime compensation for overtime hours worked under the overtime pay requirements of California Law;

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basis.

35.

DEFENDANT violated the rights of the CALIFORNIA LABOR SUBCLASS

- (a) Violating Cal. Lab. Code §§ 510, *et seq*. by misclassifying and thereby failing to pay PLAINTIFF and the members of the CALIFORNIA LABOR SUBCLASS the correct overtime pay for a work day longer than eight (8) hours and/or a workweek longer than forty (40) hours, and also for all hours worked on the seventh (7<sup>th</sup>) day of a workweek for which DEFENDANT is liable pursuant to Cal. Lab. Code § 1194; and
- (b) Violating Cal. Lab. Code § 203, which provides that when an employee is discharged or quits from employment, the employer must pay the employee all wages due without abatement, by failing to tender full payment and/or restitution of wages owed or in the manner required by California law to the members of the CALIFORNIA LABOR SUBCLASS who have terminated their employment;
- (c) Violating Cal. Lab. Code §§ 226.7 and 512, by failing to provide PLAINTIFF and the members of the CALIFORNIA LABOR CLASS who were improperly classified as exempt with meal and rest periods;
- (d) Violating Cal. Lab. Code § 226 by failing to provide PLAINTIFF and the members of the CALIFORNIA LABOR CLASS who were improperly classified as exempt with an accurate itemized statement in writing showing the gross wages earned, the net wages earned, all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee; and,
- (e) Violating Cal. Lab. Code § 203 by failing to provide restitution of wages owed to members of the CALIFORNIA LABOR SUBCLASS who were improperly classified as exempt and who have terminated their employment.
- 36. This Class Action meets the statutory prerequisites for the maintenance of a Class Action as set forth in Fed. R. Civ. Proc. 23(b)(3), in that:
  - (a) The persons who comprise the CALIFORNIA LABOR SUBCLASS exceed

separate actions by individual members of the CALIFORNIA LABOR SUBCLASS will create the risk of:

- Inconsistent or varying adjudications with respect to individual members of the CALIFORNIA LABOR SUBCLASS which would establish incompatible standards of conduct for the parties opposing the CALIFORNIA LABOR SUBCLASS; or,
- 2) Adjudication with respect to individual members of the CALIFORNIA LABOR SUBCLASS which would as a practical matter be dispositive of interests of the other members not party to the adjudication or substantially impair or impede their ability to protect their interests.
- (b) The parties opposing the CALIFORNIA LABOR SUBCLASS have acted or refused to act on grounds generally applicable to the CALIFORNIA SUBCLASS, making appropriate class-wide relief with respect to the SUBCLASS as a whole in that the DEFENDANTS uniformly classified and treated the Caregivers as exempt and, thereafter, uniformly failed to take proper steps to determine whether the Caregivers were properly classified as exempt, and thereby denied these employees overtime wages as required by law;
- (c) Common questions of law and fact predominate as to the members of the CALIFORNIA LABOR SUBCLASS, with respect to the practices and violations of California Law as listed above, and predominate over any question affecting only individual members, and a Class Action is superior to other available methods for the fair and efficient adjudication of the controversy, including consideration of:
  - The interests of the members of the CALIFORNIA LABOR
     SUBCLASS in individually controlling the prosecution or defense of separate actions in that the substantial expense of individual actions

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27 28 is likely to result in the absence of certification of this action pursuant to Fed. R. Civ. Proc. 23(b)(3).

38. This Court should permit this action to be maintained as a Class Action pursuant to Fed. R. Civ. Proc. 23(b)(3) because:

1	(a)	The questions of law and fact common to the CALIFORNIA LABOR
2		SUBCLASS predominate over any question affecting only individual
3		members;
4	(b)	A Class Action is superior to any other available method for the fair and
5		efficient adjudication of the claims of the members of the CALIFORNIA
6		LABOR SUBCLASS because in the context of employment litigation a
7		substantial number of individual Class members will avoid asserting their
8		rights individually out of fear of retaliation or adverse impact on their
9		employment;
10	(c)	The members of the CALIFORNIA LABOR SUBCLASS exceed 100
11		individuals and are therefore so numerous that it is impractical to bring all
12		members of the CALIFORNIA LABOR SUBCLASS before the Court;
13	(d)	PLAINTIFF, and the other CALIFORNIA LABOR SUBCLASS members,
14		will not be able to obtain effective and economic legal redress unless the
15		action is maintained as a Class Action;
16	(e)	There is a community of interest in obtaining appropriate legal and equitable
17		relief for the acts of unfair competition, statutory violations and other
18		improprieties, and in obtaining adequate compensation for the damages and
19		injuries which DEFENDANT's actions have inflicted upon the
20		CALIFORNIA LABOR SUBCLASS;
21	(f)	There is a community of interest in ensuring that the combined assets of
22		DEFENDANT are sufficient to adequately compensate the members of the
23		CALIFORNIA LABOR SUBCLASS for the injuries sustained;
24	(g)	DEFENDANT has acted or refused to act on grounds generally applicable to
25		the CALIFORNIA LABOR SUBCLASS, thereby making final class-wide
26		relief appropriate with respect to the CALIFORNIA LABOR SUBCLASS as
27		a whole;
28	(h)	The members of the CALIFORNIA LABOR SUBCLASS are readily 22

[Cal. Bus. And Prof. Code § 17200 et seq.]

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## (By PLAINTIFF and the CALIFORNIA CLASS and against All Defendants)

42. PLAINTIFF, and the other members of the CALIFORNIA CLASS, reallege and incorporate by this reference, as though fully set forth herein, paragraphs 1 through 41

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- 43. DEFENDANTS are "persons" as that term is defined under Cal. Bus. and Prof. Code § 17021.
- 44. California Business & Professions Code § 17200 et seq. (the "UCL") defines unfair competition as any unlawful, unfair, or fraudulent business act or practice. Section 17203 authorizes injunctive, declaratory, and/or other equitable relief with respect to unfair competition as follows:

Any person who engages, has engaged, or proposes to engage in unfair competition may be enjoined in any court of competent jurisdiction. The court may make such orders or judgments, including the appointment of a receiver, as may be necessary to prevent the use or employment by any person of any practice which constitutes unfair competition, as defined in this chapter, or as may be necessary to restore to any person in interest any money or property, real or personal, which may have been acquired by means of such unfair competition.

California Business & Professions Code § 17203.

45. Through the conduct alleged herein, DEFENDANTS have engaged in an unlawful, unfair, and/or deceptive business practice by violating California law, including but not limited to provisions of the Wage Orders, the Regulations implementing the Fair Labor Standards Act as enacted by the Secretary of Labor, the California Labor Code, the Code of Federal Regulations and the California Code of Regulations, the opinions of the Department of Labor Standards Enforcement, California Labor Code § 226, California Labor Code § 226.7, and California Labor Code § 203 by unfairly violating the public policy of the state of California to take all reasonable steps to properly classify employees as exempt or non-exempt and by deceptively telling the PLAINTIFF and the members of the CALIFORNIA CLASS that they were all exempt when DEFENDANT knew this statement to be untrue, for which this Court should issue declaratory, injunctive and other equitable relief, pursuant to Cal. Bus. & Prof. Code § 17203, as may be necessary to prevent and remedy the conduct held to constitute unfair competition.

- 46. By and through the unlawful, unfair, and/or deceptive business practices described herein, DEFENDANTS have obtained valuable property, money, and services from the PLAINTIFF, and the other members of the CALIFORNIA CLASS, and has deprived them of valuable rights and benefits guaranteed by law, all to their detriment and to the benefit of DEFENDANTS so as to allow DEFENDANTS to unfairly compete. Declaratory and injunctive relief is necessary to prevent and remedy this unfair competition, and pecuniary compensation alone would not afford adequate and complete relief.
- 47. All the acts described herein as violations of, among other things, the Cal. Lab. Code, California Code of Regulations, and the Industrial Welfare Commission Wage Orders, are unlawful, are in violation of public policy, are immoral, unethical, oppressive, and unscrupulous, and are likely to deceive employees, and thereby constitute deceptive, unfair and unlawful business practices in violation of Cal. Bus. and Prof. Code § 17200 et seq.
- 48. PLAINTIFF, and the other members of the CALIFORNIA CLASS, are further entitled to, and do, seek a declaration that the above described business practices are deceptive unfair and/or unlawful and that an injunctive relief should be issued restraining DEFENDANT from engaging in any of these deceptive, unfair and unlawful business practices in the future.
- 49. PLAINTIFF, and the other members of the CALIFORNIA CLASS, have no plain, speedy, and/or adequate remedy at law that will end the unfair and unlawful business practices of DEFENDANT. Further, the practices herein alleged presently continue to occur unabated. As a result of the unfair and unlawful business practices described above, PLAINTIFF, and the other members of the CALIFORNIA CLASS, have suffered and will continue to suffer irreparable harm unless DEFENDANT is restrained from continuing to engage in these unfair and unlawful business practices. In addition, DEFENDANT should be required to disgorge the unpaid moneys into a fluid fund and to make restitution to PLAINTIFF, and the other members of the CALIFORNIA CLASS.

## **SECOND CAUSE OF ACTION**

## For Failure To Pay Overtime Compensation

[Cal. Lab. Code §§ 204, 210, 510, 1194, 1197 and 1198]

## (By PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS and Against all Defendants)

- 50. PLAINTIFF, and the other members of the CALIFORNIA LABOR SUB-CLASS, reallege and incorporate by this reference, as though fully set forth herein, paragraphs 1 through 49 of this Complaint.
- 51. Cal. Lab. Code § 204 requires employers to pay employees for all hours worked as follows: "all wages... ...earned by any person in any employment are due and payable twice during each calendar month, on days designated in advance by the employer as the regular paydays." Cal. Lab. Code § 510 further provides that employees in California shall not be employed more than eight (8) hours in any workday or forty (40) hours in a workweek or on a seventh (7<sup>th</sup>) consecutive workday of a workweek unless they receive additional compensation beyond their regular wages in amounts specified by law.
- 52. Cal. Lab. Code § 551 states that, "Every person employed in any occupation of labor is entitled to one day's rest therefrom in seven."
- 53. Cal. Lab. Code § 552 states that, "No employer of labor shall cause his employees to work more than six days in seven."
  - 54. Cal. Lab. Code § 1194 states:
    - Notwithstanding any agreement to work for a lesser wage, any employee receiving less than the legal minimum wage or the legal overtime compensation applicable to the employee is entitled to recover in a civil action the unpaid balance of the full amount of this minimum wage or overtime compensation, including interest thereon, reasonable attorney's fees, and costs of suit.
  - 55. Cal. Lab. Code § 1198 provides:

The maximum hours of work and the standard conditions of labor fixed by the commission shall be the maximum hours of work and the standard conditions of labor for employees. The employment of any employee for longer hours than those

fixed by the order or under conditions of labor prohibited by the order is unlawful.

- 56. DEFENDANTS have intentionally and uniformly designated certain employees as "exempt" from receiving wages for all hours worked and from receiving certain other rights, by their job title and without regard to DEFENDANTS' realistic expectations, the requirements of the job, and the method of payment made by DEFENDANTS, including PLAINTIFF and the other members of the CALIFORNIA LABOR SUB-CLASS who worked on the production side of the DEFENDANTS' business enterprise. This was done in an illegal attempt to avoid payment of regular and overtime wages and other benefits in violation of the Cal. Lab. Code and Industrial Welfare Commission requirements.
- 57. Pursuant to Wage Order 15-2001, only employees whose primary job duties meet the test of exemption as a(n) "executive," "administrator," "professional," or as a "personal attendant" may be exempt from the provisions of the Wage Order that require the payment of minimum wage and overtime. The primary job duties of the PLAINTIFF and the members of the CALIFORNIA LABOR SUB-CLASS would not qualify these employees to meet any of these exemptions.
- 58. For an employee to be exempt as a bona fide "executive," all the following criteria must be met and DEFENDANTS have the burden of proving that:
  - (a) The employee's primary duty must be management of the enterprise, or of a customarily recognized department or subdivision; and,
  - (b) The employee must customarily and regularly direct the work of at least two (2) or more other employees; and,
  - (c) The employee must have the authority to hire and fire, or to command particularly serious attention to his or his recommendations on such actions affecting other employees; and,
  - (d) The employee must customarily and regularly exercise discretion and independent judgment; and,
- (e) The employee must be primarily engaged in duties which meet the test of exemption. No member of the CALIFORNIA LABOR SUB-CLASS was or is an executive because they all fail to meet the requirements of being an "executive" within the meaning of Order No. 15-2001.

PLAINTIFF, and other members of the CALIFORNIA LABOR SUB-CLASS, do not

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- (a) These employees performed no managerial or administrative (exempt) duties;
- (b) Their work hours are spent performing non-exempt duties, including but not limited to performing manual labor;
- (c) They do not have the discretion or independent judgment, in that they must follow exacting and comprehensive company-wide policies and procedures which dictate every aspect of their work day;
- (d) They do not have the authority to hire and/or fire other personnel; and,
- (e) PLAINTIFF and the other members of the CALIFORNIA LABOR CLASS did not earn a monthly salary equivalent to two (2) times the state minimum wage for full-time employment.
- 62. PLAINTIFF, and other members of the CALIFORNIA LABOR SUB-CLASS, are not personal attendants within the meaning of Wage Order 15 because a significant amount of work, i.e. more than 20% of their weekly time, is spent performing certain general housekeeping duties without the assistance of the client. As shown by <a href="Exhibit 1">Exhibit 1</a>, the PLAINTIFF and members of the CALIFORNIA LABOR SUBCLASS are required to, without the participation of the client: (a) cook breakfast, lunch and dinner; (b) run errands, which includes grocery shopping and picking up prescriptions; (c) perform homemaking, which includes laundry/washing/drying/folding; (d) clean the restroom, which includes the toilet, sink, bathtub/shower, emptying of the trash, sweeping/mopping the floor; (e) clean the kitchen, which includes cleaning the sink, washing the dishes, wiping the counter, wiping the stove top, wiping the refrigerator, cleaning the inside of the microwave, loading the dishwasher, emptying the dishwasher, sweep/mopping the floor, emptying the trash; (f) clean the living area, which includes vacuuming, dusting, changing bed linens, wiping mirrors; and (g) pet care.
- 63. During the class period, the PLAINTIFF, and other members of the CALIFORNIA LABOR SUBCLASS, worked more than eight (8) hours in a workday and/or forty (40) hours in a work week and/or on the seventh (7<sup>th</sup>) consecutive day of a workweek.

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of the CALIFORNIA LABOR SUBCLASS, overtime compensation for the hours they worked in excess of the maximum hours permissible by law as required by Cal. Lab. Code §§ 510 and 1198, et seq. and the Wage Order, even though PLAINTIFF, and the other members of the CALIFORNIA LABOR SUB-CLASS, worked regular hours at the private households of DEFENDANTS' clients, and did in fact work overtime hours for DEFENDANTS. 65. By virtue of DEFENDANTS' unlawful failure to pay additional compensation to the

At all relevant times, DEFENDANTS failed to pay PLAINTIFF, and other members

- PLAINTIFF, and the other members of the CALIFORNIA LABOR SUB-CLASS, for their overtime hours, the PLAINTIFF, and the other members of the CALIFORNIA LABOR SUB-CLASS, have suffered, and will continue to suffer, an economic injury in amounts which are presently unknown to them and which will be ascertained according to proof at trial.
- 66. DEFENDANTS knew or should have known that PLAINTIFF, and the other members of the CALIFORNIA LABOR SUB-CLASS, were misclassified as exempt from wages and DEFENDANTS systematically elected, either through intentional malfeasance or gross nonfeasance, not to pay them for their labor as a matter of uniform corporate policy, practice and procedure.
- 67. Therefore, PLAINTIFF, and the other members of the CALIFORNIA LABOR SUB-CLASS, request recovery of regular and overtime compensation according to proof, interest, attorney's fees and costs pursuant to Cal. Lab. Code § 1194(a), as well as the assessment of any statutory penalties against DEFENDANTS, in a sum as provided by the Cal. Lab. Code and/or other statutes.
- 68. In performing the acts and practices herein alleged in violation of labor laws and refusing to provide the requisite overtime compensation, the DEFENDANTS acted and continue to act intentionally, oppressively, and maliciously toward the PLAINTIFF, and toward the other members of the CALIFORNIA LABOR SUB-CLASS, with a conscious and utter disregard of their legal rights, or the consequences to them, and with the despicable intent of depriving them of their property and legal rights and otherwise causing them injury in order to increase corporate profits at the expense of PLAINTIFF and the members of the CALIFORNIA LABOR SUB-CLASS.

## THIRD CAUSE OF ACTION 1 2 For Failure to Pay Wages When Due 3 [ Cal. Lab. Code § 203] (By PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS) 4 5 69. PLAINTIFF, and the other members of the CALIFORNIA LABOR SUB-CLASS, reallege and incorporate by reference, as though fully set forth herein, paragraphs 1 through 68 of 6 this Complaint. 7 8 70. Cal. Lab. Code § 200 provides that: 9 As used in this article: (a) "Wages" includes all amounts for labor performed by employees of every 10 11 description, whether the amount is fixed or ascertained by the standard of time, task, 12 piece, commission basis, or other method of calculation. 13 (b) "Labor" includes labor, work, or service whether rendered or performed under contract, subcontract, partnership, station plan, or other agreement if the labor to be 14 15 paid for is performed personally by the person demanding payment. 16 71. Cal. Lab. Code § 202 provides, in relevant part, that: If an employee not having a written contract for a definite period quits his or her 17 employment, his or her wages shall become due and payable not later than 72 hours 18 19 thereafter, unless the employee has given 72 hours previous notice of his or her intention to quit, in which case the employee is entitled to his or her wages at the 20 21 time of quitting. Notwithstanding any other provision of law, an employee who quits without providing a 72-hour notice shall be entitled to receive payment by mail if he 22 or she so requests and designates a mailing address. The date of the mailing shall 23 24 constitute the date of payment for purposes of the requirement to provide payment within 72 hours of the notice of quitting. 26 72. Cal. Lab. Code § 203 provides: 27 If an employer willfully fails to pay, without abatement or reduction, in accordance 28 with Sections 201, 201.5, 202, and 205.5, any wages of an employee who is

discharged or who quits, the wages of the employee shall continue as a penalty from the due date thereof at the same rate until paid or until an action therefor is commenced; but the wages shall not continue for more than 30 days.

- 73. PLAINTIFF and many of the CALIFORNIA LABOR SUB-CLASS members have terminated their employment and DEFENDANTS have not tendered payment of wages owed.
- 74. Therefore, as provided by Cal Lab. Code § 203, on behalf of herself and the members of the CALIFORNIA LABOR SUB-CLASS, PLAINTIFF demands thirty days of pay as penalty for not paying all wages due at time of termination for all employees who terminated employment during the CALIFORNIA LABOR SUB-CLASS PERIOD and demands an accounting and payment of all wages due, plus interest.

# FOURTH CAUSE OF ACTION

## For Failure to Provide Accurate Itemized Statements

[Cal. Lab. Code § 226]

#### (By PLAINTIFF and the CALIFORNIA LABOR SUB-CLASS)

- 75. PLAINTIFF, and the other members of the CALIFORNIA LABOR SUB-CLASS, reallege and incorporate by this reference, as though fully set forth herein, paragraphs 1 through 74 of this Complaint. This cause of action is brought on behalf of PLAINTIFF and the CALIFORNIA LABOR SUBCLASS.
- 76. Cal. Labor Code § 226 provides that an employer must furnish employees with an "accurate itemized statement in writing showing:
  - (1) gross wages earned,
  - (2) total hours worked by the employee, except for any employee whose compensation is solely based on a salary and who is exempt from payment of overtime under subdivision (a) of Section 515 or any applicable order of the Industrial Welfare Commission,
  - (3) the number of piecerate units earned and any applicable piece rate if the employee is paid on a piece-rate basis,
  - (4) all deductions, provided that all deductions made on written orders of the employee may

- be aggregated and shown as one item,
- (5) net wages earned,

- (6) the inclusive dates of the period for which the employee is paid,
- (7) the name of the employee and his or her social security number, except that by January 1, 2008, only the last four digits of his or her social security number or an employee identification number other than a social security number may be shown on the itemized statement,
- (8) the name and address of the legal entity that is the employer, and
- (9) all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee."
- 77. At all times relevant herein, DEFENDANT violated Labor Code § 226, in that DEFENDANT failed to properly and accurately itemize the gross wages earned, the net wages earned, and all applicable hourly rates in effect during the pay period and the corresponding number of hours worked at each hourly rate by the employee.
- 78. DEFENDANT knowingly and intentionally failed to comply with Labor Code § 226, causing damages to PLAINTIFF, and the other members of the CALIFORNIA LABOR SUBCLASS. These damages include, but are not limited to, costs expended calculating the true hours worked and the amount of employment taxes which were not properly paid to state and federal tax authorities. These damages are difficult to estimate. Therefore, PLAINTIFF, and the other members of the CALIFORNIA LABOR SUBCLASS may recover liquidated damages of \$50.00 for the initial pay period in which the violation occurred, and \$100.00 for each violation in subsequent pay period pursuant to Labor Code § 226, in an amount according to proof at the time of trial (but in no event more than \$4,000.00 for PLAINTIFF and each respective member of the CALIFORNIA LABOR SUBCLASS herein) plus reasonable attorney's fees and costs pursuant to Labor Code § 226(g).

# **FIFTH CAUSE OF ACTION**

## For Failure to Provide Meal and/or Rest Periods

[Cal. Lab. Code §§ 226.7 and 512]

# (By PLAINTIFF and the CALIFORNIA LABOR SUBCLASS)

- 79. PLAINTIFF, and the other members of the CALIFORNIA LABOR SUBCLASS, reallege and incorporate by reference, as though fully set forth herein, paragraphs 1 through 78 of this Complaint.
- 80. Cal. Lab. Code § 512 provides, in relevant part: "An employer may not employ an employee for a work period of more than five hours per day without providing the employee with a meal period of not less than 30 minutes, except that if the total work period per day of the employee is no more than six hours, the meal period may be waived by mutual consent of both the employer and employee. An employer may not employ an employee for a work period of more than 10 hours per day without providing the employee with a second meal period of not less than 30 minutes, except that if the total hours worked is no more than 12 hours, the second meal period may be waived by mutual consent of the employer and the employee only if the first meal period was not waived."
- 81. Section 11 of the Order 15-2001 of the Industrial Wage Commission (the "Wage Order") provides, in relevant part:

## Meal Periods:

- (A) No employer shall employ any person for a work period of more than five (5) hours without a meal period of not less than 30 minutes, except that when a work period of not more than six (6) hours will complete the day's work the meal period may be waived by mutual consent of the employer and the employee.
- (B) An employer may not employ an employee for a work period of more than ten (10) hours per day without providing the employee with a second meal period of not less than thirty (30) minutes, except that if the total hours worked is no more than twelve (12) hours, the second meal period may be

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- waived by mutual consent of the employer and the employee only if the first meal period was not waived.
- (C) Unless the employee is relieved of all duty during a 30 minute meal period, the meal period shall be considered an "on duty" meal period and counted as time worked. An "on duty" meal period shall be permitted only when the nature of the work prevents an employee from being relieved of all duty and when by written agreement between the parties an on-the-job paid meal period is agreed to. The written agreement shall state that the employee may, in writing, revoke the agreement at any time.
- (D) If an employer fails to provide an employee a meal period in accordance with the applicable provisions of this order, the employer shall pay the employee one (1) hour of pay at the employee's regular rate of compensation for each workday that the meal period is not provided.
- 82. Section 12 of Order 15-2001 of the Industrial Wage Commission (the "Wage Order") provides, in relevant part:

#### **Rest Periods:**

- (A) Every employer shall authorize and permit all employees to take rest periods, which insofar as practicable shall be in the middle of each work period. The authorized rest period time shall be based on the total hours worked daily at the rate of ten (10) minutes net rest time per four (4) hours or major fraction thereof. However, a rest period need not be authorized for employees whose total daily work time is less than three and one-half (3 1/2) hours. Authorized rest period time shall be counted as hours worked for which there shall be no deduction from wages.
- (B) If an employer fails to provide an employee a rest period in accordance with the applicable provisions of this Order, the employer shall pay the employee one (1) hour of pay at the employee's regular rate of compensation for each work day that the rest period is not provided.

83.	Cal. La	b. Code	§ 226.	7 provides:
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- (a) No employer shall require any employee to work during any meal or rest period mandated by an applicable order of the Industrial Welfare Commission.
- (b) If an employer fails to provide an employee a meal period or rest period in accordance with an applicable order of the Industrial Welfare Commission, the employer shall pay the employee one additional hour of pay at the employee's regular rate of compensation for each work day that the meal or rest period is not provided.
- 84. DEFENDANTS have intentionally and improperly failed to provide all rest and/or meal periods without any work or duties to PLAINTIFF and the other members of the CALIFORNIA LABOR SUBCLASS who worked more than three and one half hours (3 ½) per day, and by failing to do so DEFENDANTS violated the provisions of Labor Code 226.7.
- 85. Therefore, PLAINTIFF demands on behalf of herself and the members of the CALIFORNIA LABOR SUBCLASS, one (1) hour of pay for each workday in which a rest period was not provided for each four (4) hours of work during the period commencing on the date that is within four years prior to the filing of this Complaint and one (1) hour of pay for each five (5) hours of work in which a meal period was not provided.

#### SIXTH CAUSE OF ACTION

# For Failure to Pay Overtime Compensation

[FLSA, 29 U.S.C. § 201, et seq.]

## (By PLAINTIFF and the COLLECTIVE CLASS)

- 86. PLAINTIFF, and the other members of the COLLECTIVE CLASS, reallege and incorporate by reference, as though fully set forth herein, paragraphs 1 through 85 of this Complaint.
- 87. PLAINTIFF also brings this lawsuit as a collective action under the Fair Labor and Standards Act, 29 U.S.C. § 201, et seq. (the "FLSA"), on behalf of all persons who were, are, or will be employed by DEFENDANTS as Caregivers, or in other substantially similar positions during the period commencing three years prior to the filing of this Complaint and ending on the

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- c. Whether DEFENDANTS should be enjoined from continuing the practices which violate the FLSA; and,
- d. Whether DEFENDANTS are liable to the COLLECTIVE CLASS.
- 89. The Sixth cause of action for the violations of the FLSA may be brought and maintained as an "opt-in" collective action pursuant to Section 16(b) of FLSA, 29 U.S.C. 216(b), for all claims asserted by the representative PLAINTIFF of the COLLECTIVE CLASS because the claims of the PLAINTIFF are similar to the claims of the members of the prospective COLLECTIVE CLASS.
- 90. PLAINTIFF and the COLLECTIVE CLASS are similarly situated, have substantially similar job requirements and pay provisions, and are subject to DEFENDANTS' common and uniform policy and practice of misclassifying their employees, failing to pay for all actual time worked and wages earned, and failing to accurately record all hours worked by these employees in violation of the FLSA and the Regulations implementing the Act as enacted by the Secretary of Labor (the "REGULATIONS").

- 91. DEFENDANTS are engaged in communication, business, and transmission throughout the United States and are, therefore, engaged in commerce within the meaning of 29 U.S.C. § 203(b).
- 92. 29 U.S.C. § 255 provides that a three-year statute of limitations applies to willful violations of the FLSA.
- 93. The Fair Labor Standards Act, 29 U.S.C. §201, *et seq.*, states that an employee must be compensated for all hours worked, including all straight time compensation and overtime compensation. 29 C.F.R. §778.223 and 29 C.F.R. §778.315. This Court has concurrent jurisdiction over claims involving the Fair Labor Standards Act pursuant to 29 U.S.C. § 216.
  - 94. Section 207(a) of the FLSA provides that:
    - Except as otherwise provided in this section, no employer shall employ any of his employees who in any workweek is engaged in commerce or in the production of goods for commerce, or is employed in an enterprise engaged in commerce or in the production of goods for commerce, for a workweek longer than forty hours unless such employee receives compensation for his employment in excess of the hours above specified at a rate not less than one and one-half times the regular rate at which he is employed.
  - 95. Specifically, section 207(1) of the FLSA provides that:

    No employer shall employ any employee in domestic service in one or more households for a workweek longer than forty hours unless such employee receives compensation for such employment in accordance with subsection (a).
  - 96. The terms domestic service is defined by 29 CFR 552.3 as:

    [S]ervices of a household nature performed by an employee in or about a private home (permanent or temporary) of the person by whom he or she is employed. The term includes employees such as cooks, waiters, butlers, valets, maids, housekeepers, governesses, nurses, janitors, laundresses, caretakers, handymen, gardeners, footmen, grooms, and chauffeurs of automobiles for family use. It also includes babysitters employed on other than a casual basis.

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- 97. Section 213(a)(15) of the FLSA provides that the overtime pay requirement does not apply to:
  - any employee employed on a casual basis in domestic service employment to provide babysitting services or any employee employed in domestic service employment to provide companionship services for individuals who (because of age or infirmity) are unable to care for themselves (as such terms are defined and delimited by regulations of the Secretary).
- 98. 29 CFR 552.6 provides that the aforementioned exemption from overtime is only applicable if general household work "is incidental, i.e., does not exceed 20 percent of the total weekly hours worked."
- 99. PLAINTIFF and every other individual employed by DEFENDANTS as a Caregiver or in other similarly situated positions was employed in domestic services in one or more households in which the general household work performed exceeded 20 percent of the total weekly hours worked. PLAINTIFF and the other members of the COLLECTIVE CLASS, therefore, were not properly classified as exempt under section 213(a)(15) of the FLSA. As a result, pursuant to section 207 of the FLSA, PLAINTIFF and every other individual employed by DEFENDANTS as a Caregiver or in other similarly situated positions should have been paid at a rate of not less than one and one-half times the regular rate at which they were employed for all hours worked longer than forty (40) in one workweek.
- DEFENDANTS have willfully engaged in a widespread pattern and practice of violating the provisions of the FLSA, as detailed above, by uniformly designating certain employees as "exempt" employees, by their job title and without regard to DEFENDANTS' realistic expectations and actual overall requirements of the job, including PLAINTIFF and the other members of the COLLECTIVE CLASS who worked on the production side of the DEFENDANTS' business enterprise. This was done in an illegal attempt to avoid payment of overtime wages and other benefits in violation of the FLSA and Code of Federal Regulations requirements.
- 101. 29 C.F.R. 541.2 establishes that a job title alone is insufficient to establish the exempt status of an employee. The exempt or nonexempt status of any particular employee must be

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- (e) The employee must be primarily engaged in duties which meet the test of exemption. No member of the COLLECTIVE CLASS was or is an administrator because they all fail to meet the requirements for being an "administrator" under section 13(a) of the FLSA and 29 C.F.R. 541.202. PLAINTIFF and the other members of the COLLECTIVE CLASS perform their primary, day to day duties without the requisite amount of discretion and independent judgment needed to qualify for the administrative exemption. Further, PLAINTIFF and the other members of the COLLECTIVE CLASS were not paid on a salary basis of not less than \$455 per week.
- 105. During the COLLECTIVE CLASS PERIOD, the PLAINTIFF, and other members of the COLLECTIVE CLASS, worked more than forty (40) hours in a work week and were also required to perform duties that were primarily for the benefit of the employer during meal periods.
- 106. At all relevant times, DEFENDANTS failed to pay PLAINTIFF, and other members of the COLLECTIVE CLASS overtime compensation for the hours they have worked in excess of the maximum hours permissible by law as required by section 7 of the FLSA, even though PLAINTIFF and the other members of the COLLECTIVE CLASS, were regularly required to work, and did in fact work overtime hours.
- 107. At all relevant times, DEFENDANTS failed to pay PLAINTIFF, and other members of the COLLECTIVE CLASS, regular compensation for the hours they have worked, performing duties primarily for the benefit of the employer during meal periods.
- 108. For purposes of the Fair Labor Standards Act, the employment practices of DEFENDANTS were and are uniform throughout California in all respects material to the claims asserted in this Complaint.
- As a result of DEFENDANTS' failure to pay overtime compensation for hours worked, as required by the FLSA, PLAINTIFF and the members of the COLLECTIVE CLASS were damaged in an amount to be proved at trial.
- 110. PLAINTIFF, therefore, demands that she and the members of the COLLECTIVE CLASS be paid overtime compensation as required by the FLSA for every hour of overtime worked in any work week for which they were not compensated, straight wages for every hour worked

primarily for the benefit of DEFENDANTS during meal breaks for which they were not compensated, liquidated damages, plus interest and attorneys' fees as provided by law.

WHEREFOR, PLAINTIFF prays for judgment against each Defendant, jointly and severally, as follows:

**PRAYER** 

- 1. On behalf of the CALIFORNIA CLASS:
  - A) That the Court certify the First Cause of Action asserted by the CALIFORNIA CLASS as a class action pursuant to Fed. R. Civ. Proc. 23(b)(2) and/or (3);
  - B) An order temporarily, preliminarily and permanently enjoining and restraining DEFENDANTS from engaging in similar unlawful conduct as set forth herein;
  - C) An order requiring DEFENDANTS to provide an accounting of all wages and all sums unlawfuly withheld from compensation due to PLAINTIFF and the other members of the CALIFORNIA CLASSES; and,
  - D) Disgorgement of DEFENDANTS' ill-gotten gains into a fluid fund and imposition of a constructive trust upon such assets of the DEFENDANTS for restitution of the sums incidental to DEFENDANTS' violations due to PLAINTIFF and to the other members of the CALIFORNIA CLASS.
- 2. On behalf of the CALIFORNIA LABOR SUBCLASS:
  - A) That the Court certify the Second, Third, Fourth, and Fifth Causes of Action asserted by the CALIFORNIA LABOR SUBCLASS as a class action pursuant to Fed. R. Civ. Proc. 23(b)(3);
  - B) Compensatory damages, according to proof at trial, including compensatory damages for both regular and overtime compensation due PLAINTIFF and the other members of the CALIFORNIA LABOR SUBCLASS, during the applicable CALIFORNIA CLASS PERIODS plus interest thereon at the statutory rate;
  - C) One (1) hour of premium pay for each workday in which a rest period was not provided to PLAINTIFF and each member of the CALIFORNIA LABOR

1			SUBCLASS for each four (4) hours of work during the period commencing on the
2			date that is within four years prior to the filing of this Complaint;
3		D)	One hour of premium pay for each five (5) hours of work in which a meal period was
4			not provided to PLAINTIFF and each member of the CALIFORNIA LABOR
5			SUBCLASS;
6		E)	The wages of all terminated employee from the CALIFORNIA LABOR SUBCLASS
7			as a penalty from the due date thereof at the same rate until paid or until an action
8			therefor is commenced, for violation of Cal. Lab. Code § 203;
9		F)	The greater of all actual damages or fifty dollars (\$50) for the initial pay period in
10			which a violation occurs and one hundred dollars (\$100) per each member of the
11			CALIFORNIA LABOR SUBCLASS for each violation in a subsequent pay period,
12			not exceeding an aggregate penalty of four thousand dollars (\$4,000), and an award
13			of costs and reasonable attorney's fees for violation of Cal. Lab. Code § 226.
14	3.	On bel	half of the COLLECTIVE CLASS:
15		A)	That the Court certify the Sixth Cause of Action asserted by the COLLECTIVE
16			CLASS as an opt-in class action under 29 U.S.C. § 216(b);
17		B)	That the Court declare the rights and duties of the parties consistent with the relief
18			sought by Plaintiffs;
19		C)	Issue a declaratory judgment that Defendant's acts, policies, practices and procedures
20			complained of herein violated provisions of the Fair Labor Standards Act;
21		D)	That Defendants be enjoined from further violations of the Fair Labor Standards Act
22		E)	That the PLAINTIFF and the members of the COLLECTIVE CLASS recover
23			compensatory, damages and an equal amount of liquidated damages as provided
24			under the law and in 29 U.S.C. § 216(b).
25	4.	On all	claims:
26		A)	An award of interest, including prejudgment interest at the legal rate.
27		B)	An award of liquidated damages, statutory damages, including reasonable attorneys'
28			fees and cost of suit, but only to the extent that such reasonable attorneys' fees and

C	ase 3:08-cv-0	1398-DMS-WMC	Document 4	Filed 09/04/2008	Page 44 of 45
1		costs are recoverab	le pursuant to Ca	l. Lab. Code §1194 and	129 U.S.C. § 216(b).
2		Neither this prayer	nor any other alle	egation or prayer in this	Complaint is to be
3		construed as a requ	est, under any cir	cumstance, that would	result in a request for
4		attorneys' fees or co	osts available und	der Cal. Lab. Code § 21	8.5;
5	C)	Such other and furt	her relief as the (	Court deems just and eq	uitable.
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7	Dated: Septe	ember 4, 2008		BLUMENTHAL & N	IORDREHAUG
8 9			By:	s/Norman B. Blumenth Norman B. Blumenth Attorneys for Plaintif	
10				ED EMPLOYEES LAV	W GROUP
11			65 Pin	r Haines, Esq. ne Ave, #312	
12			Telepl	Beach, CA 90802 hone: (562) 256-1047	
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# TIME SHEET **ORANGE COUNTY**

23201 Lake Center Dr, #110 Lake Forest, CA 92630 rel 949-855-9133 fax 949-855-9563

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...Any and all changes in client's condition must be called into the office...